

Rules and Regulations

We want our guests to have a relaxing and safe holiday at Heavenly Winds. For that reason we have determined a brief list of rules and regulations that all guests should comply with. By confirming reservation at Heavenly Winds all the guests accept the following rules and regulations:

1. **Number of guests:**

All reservations are made for a specific number of guests. This number must be specified and confirmed by the guest at time of booking. Occupancy Charges will be charged per person.

2. **Identification:**

Upon check-in all the guests should submit Xerox copy of their Adhaar card to caretaker for official purpose and pay off the remaining balance (if any).

3. **Smoking:**

Smoking is strictly not allowed inside the Villa premises. However those who wish to smoke may do so in the open garden/ lawn area.

Hookah consumption/ consumption of drugs is strictly prohibited.

4. **Personal belongings/ Security:**

A Full time caretaker will be provided for the Villa. But the Guests are responsible for the security of the Villa during their occupancy. Guests must keep all doors/windows locked when not in the premises. The Villa owners or their representatives will not be responsible for loss of personal belongings or valuables of the guests.

5. **Damage/ Loss/ Injuries:**

Upon arrival the guests will be informed on the available appliances and amenities within the villa and guests are obliged to use them according to the villa's owner/representative indications. Any damage or disappearance of objects and appliances provided in the villa should be immediately communicated to the villa owner/representative and guests will be asked to pay for the value of the missing or damaged goods.

The property and the owners are not responsible for any accident, injury or illness that may occur while on the premises. By accepting this reservation, it is agreed that all guests are assuming the risk of any harm arising from their use of the premises.

6. **Children Supervision:**

Children on the premises must be supervised by a responsible adult at all times.

7. **Swimming Pool:**

Use the swimming pool on your own responsibility. Keep the children under constant supervision. Take a shower before the use of swimming pool. For your convenience there is an outdoor shower. Do not go wet in to the house or use indoor furniture. Pets are not allowed to enter the swimming pool.

8. **Vandalism:**

Any damage caused within the property including grass, furniture and equipment will be assessed by the managing agent and the costs of any repairs or replacement items will be met by the individual responsible.

9. **Quiet Hours:**

No loud music will be allowed in Villa between 10.00 pm to 07.00am. Even though, the villa is in a remote area and there are no neighbors at a close distance, making too much loud noise could cause protests. As a general rule, guests should not disturb, endanger or inconvenience neighbors during any moment of the day or night.

10. **Pets:**

Pets are not permitted in Heavenly Winds Villa under any conditions. Exceptions will be made for special cases such as disabled guests. In case of agreeing on accepting hosting your pet, extra charges will be charged and all the damages caused from the pet will also be charged to assure repairmen or replacement of the damaged items.

Date:

Signature of Guest/s: